



Celebrating 75 Years of
Restoring Hope and Changing Lives

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EST. 1932

Rev. Herbert A. Pfiffner
Executive Director

Administrative Offices
3800 South Othello
P.O. Box 202
Seattle, WA 98111
206.723.0767
206.723.1076 fax
www.ugm.org

Men's Shelter
206.622.5177

Men's Residential Recovery
Capitol Hill
206.322.6801
Downtown
206.622.5177
South Seattle
206.242.5585

Women and Children's Shelter
206.628.2008

Transitional Housing
253.373.1390

Senior Ministries
206.322.6801

Youth Services
206.725.2432

Dental Clinic
206.621.7695

Legal Services
206.682.4642

Prison Ministries
206.242.5585

Retail Ministries
Meeker St. Emporium
253.813.0494

September 2007

Re: Aqubanc, LLC

To Whom It May Concern:

We are very pleased with our Aqubanc system. We scan all our response devices and checks, review the data within the Aqubanc system and then transfer the transaction data directly into our MPower MPX database program and deposit our checks electronically using the Check 21 process. Our Aqubanc system relieves us of over 95% of our data entry work, allowing us to more thoroughly concentrate on the quality control aspects of our data processing function.

We worked closely with Aqubanc and their software partner – Contact Innovations, Inc. of Toronto, Ontario – as they customized the software to fully meet our needs. Aqubanc was also very helpful and considerate in working with us as we determined we needed to expand our system beyond the original contract specifications.

We will need less staffing to accomplish the data processing function using our Aqubanc system and we expect those cost savings to pay for the system within three years. We will also be able to handle the daily flow of donations in a timelier fashion, even in the heaviest of “busy seasons”. Finally, we are positioned to deal with workload growth without incurring significant additional operating costs.

We recommend Aqubanc to any organization seeking a state-of-the-art solution to their data processing and electronic depositing needs.

Sincerely,

John G. Bang, CPA
Director of Accounting and Finance
Seattle's Union Gospel Mission