

Advisor Biography: Forms Processing

Arthur Gingrande

Arthur Gingrande is a nationally acclaimed expert on document management, ICR, e-forms, and forms automation. He is a certified Image Capture Professional and a founding partner of IMERGE Consulting (www.imergeconsult.com), a firm that specializes in process analysis and document-centric applications and technologies. He has participated in scores of trade shows: AIIM, TAWPI, ARMA, ScanTech, KM World and BAI - as guest speaker, panelist, and industry pundit. He is president of the New England Chapter of The Association for Work Process Improvement.

Since 1991, over 250 of his articles and essays have appeared in trade periodicals such as AIIM e-DOC Magazine, KM World, Business Solutions, Integrated Solutions, Imaging Business, and Transform. Topics include document management, workflow, electronic imaging, COLD/ERM, ICR/OCR, e-forms, e-business, CRM, knowledge management, unstructured forms processing, and ECM. He has authored numerous white papers and handbooks, including *Using Forms Automation to Boost Enterprise Productivity* published by AIIM, and *Measuring and Improving Data Entry Productivity*, published by TAWPI.

Arthur Gingrande has a B.A. in English from Wesleyan University (Middletown, CT), and an MA in Philosophy from American University in Washington, D.C.

Having continued access to Arthur's insightful and far reaching knowledge helps non-profit organizations with how to evaluate forms processing and recognition technologies, Aqubanc is better able to guide and help all of our clients.